



Affiliated With New York Mets
Eastern League Champions 1992 & 1994



Theresa Traulsen
Concession Solutions, Inc.
16022 26th Ave North
Shoreline, WA 98155

January 31, 2001

Theresa,

I wanted to write and thank both you and Bob for your great service to us for the past 5 years. As I mentioned I will be leaving the Binghamton Mets in February to take a position with another local company. Scott Brown will be my replacement this season and I will do my best to inform him on the use of the software. I have passed your name and number to him for assistance as needed. You may want to contact him later in the month to introduce yourself to Scott.

The assistance that your company has given to us with the continual updates on your software has certainly made my job easier. I cannot remember a time that Bob, Alan or yourself did not immediately return a call or take my advice on upgrades to your software.

It has been a pleasure working with you and please feel free, as you have in the past, to use me as a reference for your software anytime.

Sincerely,

A handwritten signature in black ink, appearing to read "Peter J. Brotherton".

Peter J. Brotherton
Binghamton Mets